

### Data Protection Policy 2022-2023

*This document which applies to the whole college inclusive of boarding is publicly available on the college website and upon request a copy (which can be made available in large print or other accessible format if required) may be obtained from the college office.*

**Scope:** All who work, volunteer or supply services to our college have an equal responsibility to understand and implement this policy and its procedures both within and outside of normal college hours, including activities away from college. All new employees and volunteers are required to state that they have read, understood and will abide by this policy and its procedural documents and confirm this by signing the Policies Register.

**Legal Status:** Complies with The Education (Independent School Standards) (England) Regulations currently in force.

**Monitoring and Review:** These arrangements are subject to continuous monitoring, refinement, and audit by the Co-Principal, who will undertake a full annual review, inclusive of its implementation and the efficiency with which the related duties have been implemented. This review will be formally documented in writing. Any deficiencies or weaknesses recognised in arrangements or procedures will be remedied immediately and without delay. All staff will be informed of the updated/reviewed arrangements and it will be made available to them in writing or electronically.

Reviewed: March 2022

Next Review: March 2023

Signed

David Game  
Co-Principal and Founder

John Dalton  
Co-Principal

***If you think our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.***

To make a complaint, please contact our data protection officer: [dpo@davidgamecollege.com](mailto:dpo@davidgamecollege.com)  
Alternatively, you can make a complaint to the Commissioner's Office.

- Report a concern online at <https://ico.org.uk/concerns>
- Call 0303 123 1113
- Or write to: information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **data protection officer**. The **personal data breach procedure** can be found in appendix 1 of this policy. The Data Protection Officer and Person responsible for GDPR is Hussaina Choudhury.

#### AIMS

Our college aims to ensure that all personal data collected about staff, students, parents, guardians, visitors and other individuals is collected, stored and processed in accordance with the General Data Protection Regulation (GDPR) and the expected provisions of the Data Protection Act 2018 (DPA 2018) as set out in the Data Protection Bill.

#### LEGISLATION AND GUIDANCE

*David Game College is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment. It is our aim that all children fulfil their potential*

This policy meets the requirements of the GDPR and the expected provisions of the GDPR and DPA 2018. It is based on guidance published by the Information Commissioner’s Office (ICO) on the GDPR and the ICO’s code of practice for subject access requests. It also reflects the ICO’s code of practice for the use of surveillance cameras and personal information. The College conducts an Annual Review of College records and safe destruction of data.

## DEFINITIONS

Term	Definition
<b>Personal data</b>	<p>Any information relating to an identified, or identifiable, individual. This includes the individual’s:</p> <ul style="list-style-type: none"> <li>• Name (including initials)</li> <li>• Identification number</li> <li>• Location data</li> <li>• Online identifier, such as username</li> </ul>
<b>Special categories of personal data</b>	<p>Personal data which is more sensitive and so needs more protection, including information about an individual’s:</p> <ul style="list-style-type: none"> <li>• Ethnic origin</li> <li>• Political opinions</li> <li>• Religious or philosophical beliefs</li> <li>• Trade union membership</li> <li>• Genetics</li> <li>• Biometrics (such as fingerprints, retina and iris patterns), where used for identification purposes</li> <li>• Health – physical or mental</li> <li>• Sex life or sexual orientation</li> </ul>

<b>Processing</b>	Anything done to personal data, such as collecting, recording, organizing, structuring, storing, adapting, altering, retrieving, using, disseminating, erasing or destroying.
<b>Data subject</b>	The identification of, or identifiable, individual whose personal data is held or processed (e.g. all our students, parents or guardians and staff will be data subjects).
<b>Data controller</b>	A person or organisation that determines how and why personal data is processed (e.g. college).
<b>Data processor</b>	A person or other body, other than an employee of the data controller, who processes personal data on behalf of the data controller.
<b>Personal data breach</b>	A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to personal data.

## Introduction

David Game College processes personal data relating to employees, students, parents, guardians, visitors and others to allow us to monitor performance e.g. appraisals, achievements, and health and safety, for example, and is therefore a data controller. The College is registered as a **data controller** with the ICO and will renew this registration annually or as otherwise legally required. It is also necessary to process information in order to recruit and pay staff, organise courses and comply with legal obligations to funding bodies and government. To comply with the law, information must be collected and used fairly, stored safely and not disclosed to any other person unlawfully. To do this, David Game College must comply with the **Data Protection Principles** which are set out in the GDPR and DPA (2018). In summary these state that personal data must be:

- obtained and processed fairly, lawfully and in a transparent manner
- collected for specified, explicit and legitimate purposes and shall not be processed in any manner incompatible with that purpose
- adequate, relevant and limited to what is necessary to fulfil the purposes for which it is processed
- accurate and, where necessary, kept up to date
- kept for no longer than is necessary for the purposes for which it is processed
- processed in a way that ensures it is appropriately secure, kept safe from unlawful or unauthorised access, accidental loss, damage or destruction
- where we transfer data to a country outside the European Economic Area, we will do so in accordance with data protection law

This policy sets out how the College aims to comply with these principles.

## Status of the Policy

- a. This policy does not form part of the formal contract of employment, but it is a condition of employment that employees abide by the rules and policies made by the College from time to time. Any failures to follow the policy can therefore result in disciplinary proceedings.
- b. Any member of staff, who considers that the policy has not been followed in respect of personal data about themselves, should raise the matter with the DPO initially. If the matter is not resolved it should be raised as a formal grievance.

## Designated Data Protection Officer

- c. The **data protection officer (DPO)** is responsible for overseeing the implementation of this policy, monitoring our compliance with data protection law, and developing related policies and guidelines where applicable.
- d. The DPO will provide an annual report of the activities directly to the principal and, where relevant, report to the principal, vice-principals and IT manager any advice and recommendations on college data protection issues.
- e. The DPO is also the first point of contact for individuals whose data the College processes, and for the ICO.
- f. Full details of the DPO's responsibilities are set out in their job description.
- g. Our DPO is Alexandra Raen and is contactable via [dpo@davidgamecollege.com](mailto:dpo@davidgamecollege.com)

## Principal and Vice Principals

The Co-Principals act as the representatives of the data controller on a day-to-day basis.

## IT manager

The IT manager, Zed Abaderash, [zed@davidgamecollege.com](mailto:zed@davidgamecollege.com) acts as the representative of the data controller's IT on a day-to-day basis.

## All Staff

Staff are responsible for:

- Collecting, storing and processing any personal data in accordance with this policy
- Informing the College of any changes to their personal data, such as a change of address
- Contacting the DPO in the following circumstances:
  - With any questions about the operation of this policy, data protection law, retaining personal data or keeping personal data secure
  - If they have any concerns that this policy is not being followed
  - If they are unsure whether or not they have a lawful basis to use personal data in a particular way
  - If they need to reply on or capture consent, draft a privacy notice, deal with data protection rights invoked by an individual, or transfer data outside the European Economic Area
  - If there has been a data breach

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- Whether they are engaging in a new activity that may affect the privacy rights of individuals
- If they need help with any contracts or sharing personal data with third parties

## Collecting Personal Data

### Lawfulness, Fairness and Transparency

We will only process data where we have one of six 'lawful bases' (legal reasons) to do so under data protection law:

- The data needs to be processed so that the College can **fulfil a contract** with the individual, or the individual has asked the College to take specific steps before entering into a contract
- The data needs to be processed so that the College can **comply with a legal obligation**
- The data needs to be processed to ensure **vital interests** of the individual e.g. to protect someone's life
- The data needs to be processed so that the College, as a public authority, can perform a task **in the public interest**, and carry out its official functions
- The data needs to be processed for the **legitimate interests** of the College or a third party (provided the individual's rights and freedoms are not overridden)
- The individual (or the parent/guardian/carers when appropriate) has freely given clear **consent**

For special categories of personal data, we will also meet one of the special category conditions for processing data which are set out in the GDPR and DPA 2018.

For **online services** provided to students, such as usernames to access classroom apps and resources, and parents or guardians, such as access to reports and progress data, we intend to rely on consent as a basis for processing from students and parents or guardians respectively, and we will obtain parental consent where the student is under 13 (except for online counselling and preventative services). Whenever we first collect personal data directly from individuals, we will provide them with the relevant information required by data protection law.

### Limitation, Minimisation and Accuracy

We will only process data for **specified, explicit and legitimate** reasons. We will explain these reasons to the individuals when we first collect their data. If we want to use personal data for reasons other than those given when we first obtained it, we will inform the individuals concerned before we do so, and seek **consent** where necessary. Staff must only process personal data where it is necessary in order to do their jobs. When staff no longer need the personal data they hold, they must ensure it is deleted or anonymised. This will be done in accordance with the College's **record retention schedule** within the **records management policy**.

### Sharing Personal Data

We will not normally share personal data with anyone else, but may do so where:

- There is an issue with a student or parent/guardian that puts the safety of our staff at risk
- We need to liaise with other agencies – we will seek consent as necessary before doing this
- Our suppliers or contractors need data to enable us to provide services to our staff and students – e.g. IT companies like SchoolBase (also see our **sensitive data email policy** and **online safety ICT policy**). When doing this, we will:
  - Only appoint IT suppliers or contractors which can provide sufficient guarantees that they comply with data protection law
  - Establish a data sharing agreement with the supplier or contractor, either in the contract or as a standalone agreement, to ensure the fair and lawful processing of any personal data we share
  - Only share data that the supplier or contractor needs to carry out their service, and information necessary to keep data safe while working for us

We will also share personal data with law enforcement and government bodies where we are legally required to do so, including for:

- The prevention or detection of crime and/or fraud
- The apprehension or prosecution of offenders
- The assessment or collection of tax owed to HMRC
- In connection with legal proceedings
- Where the disclosure is required to satisfy our safeguarding, mental health and special educational need (SEN) obligations
- Research and statistical purposes, as long as personal data is sufficiently anonymised or consent has been provided

We may also share personal data with emergency services and local authorities to help them to respond to an emergency situation that affects any of our students or staff. Where we transfer data to a country outside the European Economic Area, we will do so in accordance with data protection law. The College will also ask for information about particular health needs, such as allergies to particular forms of medication, or any conditions such as asthma or diabetes. The College will only use the information in the protection of the health and safety of the individual. Some jobs or courses will bring the applicants into contact with children, including young people between the ages of 13 and 18. The College has a duty under the Children Act and other enactments to ensure that staff are suitable for the job, and students for the courses offered. The College also has a duty of care to all staff and students and must therefore make sure that staff and those who use the College facility do not pose a threat or danger to other users. Therefore, all staff and students will be asked to sign a **consent to process declaration**, regarding particular types of information, when an offer of employment or a course place is made.

## **Subject Access Requests and Other Rights of Individuals**

### **Subject Access Requests**

Individuals have a right to make a 'subject access request' to gain access to personal information that the College holds about them. This includes:

- Confirmation that their personal data is being processed
- Access to a copy of the data
- The purposes of the data processing
- The categories of personal data concerned
- Who the data has been, or will be, shared with
- How long the data will be stored for, or if this isn't possible, the criteria used to determine this period
- The source of the data, if not the individual
- Whether any automated decision-making is being applied to their data, and what the significance and consequences of this might be for an individual

Subject access requests must be submitted in writing, either by letter, email or fax to the DPO. They should include:

- Name of individual
- Correspondence address
- Contact number
- Details of the information requested

If staff receive a subject access request they must immediately forward it to the DPO.

### **Children and Subject Access Requests**

Personal data about a student belongs to that student, and not the student's parents, guardians or carers. For parents, guardians or carers to make a subject access request with respect to their child or ward, the child or ward must either be unable to understand their rights and the implications of a subject access request, or have given their **consent**. Students aged 12 and above are generally regarded to be mature enough to understand their rights and the implications of a subject access request. Therefore, most subject access requests from parents, guardians or carers of students at our College may not be granted without the express permission of the student. This is not a rule and a student's ability to understand their rights will always be judged on a case-by-case basis.

### **Responding to Subject Access Requests**

When responding to requests, we:

- May ask the individual to provide **two forms of identification**
- May contact the individual via phone to confirm the request was made
- Will respond without delay and within **one month** of receipt of the request
- Will provide the information free of charge
- May tell the individual we will comply within **three months** of receipt of the request, where a request is complex and numerous. We will inform the individual of this within one month, and explain why the extension is necessary

We will not disclose information if it:

- Might cause serious harm to the physical or mental health of the student or another individual
- Would reveal that the student is at risk of abuse, where the disclosure of the information would not be in the student's best interests
- Is contained in adoption or parental order records
- Is given to a court in proceedings concerning the student

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If the request is unfounded or excessive, we may refuse to act on it, or charge a reasonable fee of up to £30 which takes into account administrative costs. A request will be deemed to be unfounded or excessive if it is repetitive, or asks for further copies of the same information. When we refuse a request, we will tell the individual why, and tell them they have the right to complain to the ICO.

#### Other Data Protection Rights of the Individual

In addition to the right to make a subject access request (see above), and to receive information when we are collecting their data about how we use and process it (see section 7), individuals also have the right to:

- Withdraw their consent to processing at any time
- Ask us to rectify, erase or restrict processing of their personal data, or object to the processing of it (in certain circumstances)
- Prevent use of their personal data for direct marketing
- Challenge processing which has been justified on the basis of public interest
- Request a copy of agreements under which their personal data is transferred outside of the European Economic Area
- Object to decisions based solely on automated decision making or profiling (decisions taken with no human involvement, that might negatively affect them)
- Be notified of a data breach in certain circumstances
- Make a complaint to the ICO
- Ask for their personal data to be transferred to a third party in a structured, commonly used and machine-readable format (in certain circumstances)

Individuals should submit any request to exercise these rights to the DPO. If staff receive such a request, they must immediately forward it to the DPO.

#### Parental Requests to see the Educational Record

Parents, guardians or carers, or those with parental responsibility, have a legal right to free access to their child's educational record (which includes most information about a student) within **fifteen school days** of receipt of a written request.

All **data subjects** are responsible for:

- Checking that any information that they provide to the College in connection with an individual or themselves is **accurate** and **up-to-date**
- Informing the College of any **changes** to information e.g. changes of address
- **Checking** the details of information kept and processed about individuals that the College will issue to individuals from time to time
- Informing the College of any **errors or changes** – the College cannot be held responsible for any errors unless the **data subject** has informed the College

#### CCTV

We use ICT in various locations around the College premises to ensure it remains safe. We will adhere to the ICO's code of practice for the use of CCTV. We do not need to ask individuals' permission to use CCTV, but we make it clear where individuals are being recorded. Security cameras are clearly visible and accompanied by prominent signs explaining that CCTV is in use. The CCTV cycle is 14 days. Any enquiries about the CCTV system should be directed to the **IT Manager**.

#### Photographs and Videos

As part of our College activities, we may take photographs and record images of individuals within or College. We will obtain written consent from parents, guardians or carers, and students aged 18 and over, for photographs and videos to be taken of students for communication, marketing and promotional materials. Where we need parental consent, we will clearly explain how the photograph and/or video will be used to the parent, guardian or carer and the student. Where we don't need parental consent, we will clearly explain to the student how the photograph or video will be used. Uses may include:

- Within the College on notice boards and in College magazines, brochures, newsletters, etc.
- Outside of College by external agencies such as the college photographer, newspapers, campaigns
- Online on our College website or social media pages

Consent can be refused or withdrawn at any time. If consent is withdrawn, we will delete the photograph or video and not distribute it further. When using photographs and videos in this way we will not accompany them with any other personal information about the student, to ensure they cannot be identified.

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As much information on staff is made public as possible, and in particular the following information will be available to the public for inspection:

- Names and means of contacting College senior managers and leaders
- Photographs displayed on notice boards of key staff (e.g. SMT, Safeguarding lead, etc.) The College's internal phone

list will not be a public document.

See our **safeguarding and child protection policy** as well as our **photograph and video policy** on photography for more information on our use of photographs and videos.

### **Data Protection by Design and Default**

We will put measures in place to show that we have integrated data protection into all of our data processing activities, including:

- Appoint a suitably qualified DPO, and ensuring they have the necessary resources to fulfil their duties and maintain their expert knowledge
- Only processing personal data that is necessary for each specific purpose of processing, and always in line with the data protection principles set out in relevant data protection law (see section 1)
- Completing **privacy impact assessments** where the College's processing of personal data presents a high risk to rights and freedoms of individuals, and when introducing new technologies (the DPO will advise on the process)
- Integrating data protection into internal documents including this policy, any related policies and privacy notices
- Regularly training members of staff on data protection law, this policy, any related policies and any other data protection matters; we will also keep a record of attendance
- Regularly **conducting reviews and audits** to test our privacy measures and make sure we are compliant
- Maintaining **records** of our processing activities, including:
  - For the benefit of data subjects, making available the name and contact details of our College and DPO and all information we are required to share about how we use and process their personal data (via our privacy policies)
  - For all personal data that we hold, maintaining an internal record of the type of data, data subject, how and why we are using the data, any third-party recipients, how and why we are storing the data, retention periods and how we are keeping the data secure

### **Data Security and Storage of Records**

We will protect personal data and keep it safe from unauthorised or unlawful access, alteration, processing or disclosure, and against accidental or unlawful loss, destruction or damage.

In particular:

- Paper-based records and portable electronic devices, such as laptops and hard drives that contain personal data are kept under lock and key when not in use
- Papers containing confidential personal data must not be left on office or classroom desks, on staffroom tables, pinned to notice/display boards, or left anywhere else where there is general access
- Where personal information needs to be taken off site, staff must sign it in and out from the College office
- **Passwords** that are at least 8 characters long containing letters, numbers and special characters are used to access College computers, laptops and other electronic devices and removable media, such as laptops and USB drives
- Encryption software is used to protect all portable devices and removable media such as laptops and USB drives
- Staff, students or others who store personal information on their personal devices are expected to follow the same security procedures as for College-owned equipment (see our **online safety and ICT policy** on acceptable use and our **acceptable use agreement**)
- Where we need to share personal data with a third party, we carry out due diligence and take reasonable steps to ensure it is stored securely and adequately protected (see section 8)

Staff should note that unauthorised disclosure will usually be a disciplinary matter, and may be considered gross misconduct in some cases. Personal information is not disclosed either orally or in writing or otherwise to any unauthorised third party.

### **Disposal of Records**

Personal data that is no longer needed will be disposed of securely. Personal data that has become **inaccurate** or **out-of-date** will also be disposed of securely, where we cannot or do not need to rectify or update it. For example, we will **shred** or **incinerate** paper-based records, and overwrite or **delete** electronic files. We may also use a third party to safely dispose of records on the school's behalf. If we do so, we will require the third party to provide sufficient guarantees that it complies with data protection law.

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### Personal Data Breaches

The College will make all reasonable endeavours to ensure that there are no personal data breaches. In the unlikely event of a suspected data breach, we will follow the procedure set out in appendix 1. When appropriate, we will report the data breach, to the ICO within **72 hours**. Such breaches in the context of the College may include, but are not limited to:

- A non-anonymised dataset being published on the College website which shows the exam results of students
- Safeguarding information being made available to an unauthorised person
- The theft of a College laptop containing non-encrypted personal data about students

### Processing of Sensitive Information

Sometimes it is necessary to process information about a person's **physical health**, details of **criminal convictions**, **racial or ethnic origin**, **political opinions**, **religious beliefs**, trade union activities, **sexual life**, or details of **mental health**. This may be to ensure the College is a safe place for everyone, or to operate other College policies, such as the sick pay policy or the equal opportunities policy. Because this information is considered sensitive, and it is recognised that the processing of it may cause particular concern or distress to individuals, staff and students will be asked to give express consent for the College to do this. More information on specific cases about this is available from the data protection officer, your head of department, the personnel department or the student services office.

### Examination Marks

Students will be entitled to information about their marks for both coursework and examination. However, this may take longer than other information to provide.

### Retention of Data

A schedule detailing the College data retention can be found in the **Data Retention Policy**.

### Training

All staff are provided with data protection training as part of their **induction** process. Data protection will also form part of continuing professional development, where changes to legislation, guidance or the College's processes make it necessary.

### Monitoring Arrangements

The DPO is responsible for monitoring and reviewing this policy. Any changes are made to the bill that affect our College's practice. Otherwise, or from then on, this policy will be **reviewed every 2 years** and shared with the full governing body.

### Conclusion

Compliance with the 2018 Act is the **responsibility** of all members of the College. Any deliberate breach of the data protection policy may lead to disciplinary action being taken, or access to College facilities being withdrawn, or even a criminal prosecution. Any questions or concerns about the interpretation or operation of this policy should be taken up with the data protection officer.

## APPENDIX 1. PERSONAL DATA BREACH PROCEDURE

This procedure is based in guidance on personal data breaches produced by ICO.

- On finding or causing a breach, the staff member or data processor must immediately notify the DPO
- The DPO will investigate the report, and determine whether a breach has occurred. To decide, the DPO will consider whether personal data has been accidentally or unlawfully:
  - Lost
  - Stolen
  - Destroyed
  - Altered
  - Disclosed or made available where it should not have been
  - Made available to unauthorised people
- The DPO will alert the principal and vice-principals
- The DPO will make all reasonable efforts to contain and minimise the impact of the breach, assisted by relevant staff members or data processors where necessary. (Actions relevant to specific data types are set out at the end of this procedure)
- The DPO will assess the potential consequences, based on how serious they are, and how likely they are to happen
- The DPO will work out whether the breach must be reported to the ICO. This must be judged on a case-by-case basis.

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To decide, the DPO will consider whether the breach is likely to negatively affect people's rights and freedoms, and cause them any physical, material or non-material damage (e.g. emotional distress), including through:

- Loss of control of their data
- Discrimination
- Identity theft or fraud
- Financial loss
- Unauthorised reversal of pseudonymisation (for example key-coding)
- Damage to reputation
- Loss of confidentiality
- Any other significant economic or social disadvantage to the individual(s) concerned

If it's likely that there will be a risk to people's rights and freedoms, the DPO must notify the ICO.

- The DPO will document the decision (either way), in case it is challenged at a later date by the ICO or an individual affected by the breach. Documented decisions are stored on College's network drive in a secure folder
- Where the ICO must be notified, the DPO will do this via the 'report a breach' page of the ICO website within 72 hours. As required, the DPO will set out:
  - A description of the nature of the personal data breach including, where possible:
    - The categories and approximate number of individuals concerned
    - The categories and approximate number of personal records concerned
  - The name and contact details of the DPO
  - A description of the likely consequences of the personal data breach
  - A description of the measures that have been, or will be, taken to deal with the breach and mitigate any possible adverse effects on the individual(s) concerned
- If all the above details are not yet known, the DPO will report as much as they can within 72 hours. The report will explain that there is a delay, the reasons why, and when the DPO expects to have further information. The DPO will submit the remaining information as soon as possible
- The DPO will also assess the risk to individuals, again based on the severity and likelihood of potential or actual impact. If the risk is high, the DPO will promptly inform, in writing, all individuals whose personal data has been breached. This notification will set out:
  - The name and contact details of the DPO
  - A description of the likely consequences of the personal data breach
  - A description of the measures that have been, or will be, taken to deal with the data breach and mitigate any possible adverse effects on the individual(s) concerned
- The DPO will notify any relevant third parties who can help mitigate the loss to individuals –for example, the police, insurers, banks or credit card companies
- The DPO will document each breach, irrespective of whether it is reported to the ICO. For each breach, this record will include the:
  - Facts and cause
  - Effects
  - Action taken to contain it and ensure it does not happen again (such as establishing more robust processes or providing further training for individuals)

Records of all breaches will be stored in a secure College network folder

- The DPO, Co-Principal and senior team will meet to review what happened and how it can be stopped from happening again. This meeting will happen as soon as reasonably possible

#### **ACTIONS TO MINIMISE THE IMPACT OF DATA BREACHES**

We will take the actions set out below to mitigate the impact of different types of data breach, focusing especially on breaches involving particularly risky or sensitive information. We will review the effectiveness of these actions and amend them as necessary after any data breach.

Types of breaches may include:

- **SENSITIVE INFORMATION BEING DISCLOSED VIA EMAIL** (including safeguarding, physical and mental health, SEN records, etc.)
- **DETAILS OF STUDENT INTERVENTIONS BEING PUBLISHED ON THE COLLEGE WEBSITE**

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- A COLLEGE LAPTOP OR USB DRIVE CONTAINING NON-ENCRYPTED SENSITIVE PERSONAL DATA BEING STOLEN OR HACKED
- THE COLLEGE'S ACCOUNT PAYMENT DEPARTMENT BEING HACKED AND PARENTS' FINANCIAL DETAILS STOLEN

## APPENDIX 2. DISCLOSURES AND DISCLOSURE INFORMATION

### General Principles

As an organisation using the Disclosure and Barring Service (DBS) to help assess the suitability of applicants for positions of trust, David Game College complies fully with the DBS Code of Practice regarding the correct handling, use, storage, retention and disposal of Disclosures and Disclosure information. It also complies fully with its obligations under the Data Protection Act and other relevant legislation pertaining to the safe handling, use, storage, retention and disposal of Disclosure information and this is our College statement on these matters.

### Storage and Access

Disclosure information is never kept on an applicant's personnel file and is always kept separately and securely, in lockable, non-portable, storage containers with access strictly controlled and limited to those who are entitled to see it as part of their duties.

### Handling

Disclosure information is only passed to those who are authorised to receive it in the course of their duties. We maintain a record of all those to whom Disclosures or Disclosure information has been revealed and we recognise that it is a **criminal offence** to pass this information to anyone who is not entitled to receive it.

### Usage

Disclosure information is only used for the specific purpose for which it was requested and for which the applicant's full consent has been given.

## APPENDIX 3. RECORDS MANAGEMENT

### Requirement

#### Background

Section 46 of the Freedom of Information Act 2000 requires colleges and schools to follow a Code of Practice on managing their records. Under section 7 of the Code of Practice on the Management of Records, it states that: "Authorities should have in place a records management policy, either as a separate policy or as part of a wider information or knowledge management policy."

[For a full copy of the Lord Chancellor's Code of Practice see [Code of Practice](#)]. The General Data Protection Regulation (GDPR) also does not stipulate how long records should be kept for. It is similar to the Code of Practice, in that personal data must be kept no longer than necessary for the purposes for which it was originally processed. It simply requires all colleges, schools, including independent schools, not to keep records for longer than necessary.

[Contact us, ICO https://ico.org.uk/global/contact\\_us](https://ico.org.uk/global/contact_us)

#### Aims

David Game College recognises that by efficiently managing its records, it will be able to comply with its legal and regulatory obligations and to contribute to the effective overall management of the institution. Records provide evidence for protecting the legal rights and interests of the College, and provide evidence for demonstrating performance and accountability. Retaining large quantities of information is not necessarily the safest option, as the College is **at risk of a fine** if it cannot show that it is keeping information for the right purposes. This document provides the policy framework through which this effective management can be achieved and audited. It covers:

- Scope
- Responsibilities
- Relationships with existing policies

#### Record retention schedule

A table, see **retention schedule** in the appendix, shows the retention periods for different types of records, and the actions to take at the end of a record's administrative life. For some records, there are statutory retention periods. For others, the table shows **retention guidelines** following expected best practice.

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Managing records using these retention guidelines is considered "normal processing" under the Data Protection Act 1998 and the Freedom of Information Act 2000. Page 35 adds:

"If record series are to be kept for longer or shorter periods of time than laid out in this document the reasons for this need to be documented."

### Scope

1. This policy applies to all records created, received or maintained by staff of the College in the course of carrying out its functions.
2. Records are defined as all those documents which facilitate the business carried out by the College and which are thereafter retained (for a set period) to provide evidence of its transactions or activities. These records may be created, received or maintained in hard copy or electronically.
3. A small percentage of the College's records will be selected for permanent preservation as part of the institution's archives and for historical research. This should be done in liaison with the County Archives Service.

### Responsibilities

1. The College has a corporate responsibility to maintain its records and record keeping systems in accordance with the regulatory environment. The person with overall responsibility for this policy is the Principal of the College and the Co-Principal of the College.
2. The person responsible for records management in the College will give guidance for good records management practice and will promote compliance with this policy so that information will be retrieved easily, appropriately and in a timely way. They will also monitor compliance with this policy by surveying at least annually to check if records are stored securely and can be accessed appropriately.
3. Individual staff and employees must ensure that records for which they are responsible are accurate, and are maintained and disposed of in accordance with the College's records management guidelines.

### Relationship with existing policies

This policy has been drawn up within the context of:

- Freedom of Information policy
- Data Protection policy
- and with other legislation or regulations (including audit, equal opportunities and ethics) affecting the College.

Signed: \_\_\_\_\_ [Co-Principal - David Game]

Signed: \_\_\_\_\_ [Co-Principal of David Game College, John Dalton]

### Student Records

These guidelines are intended to help provide consistency of practice in the way in which student records are managed. These will assist the College about how student records should be managed and what kind of information should be included in the file. It is hoped that the guidelines will develop further following suggestions and comments from those members of staff who have the most contact with student records. These guidelines apply to information created and stored in both physical and electronic format. These are only guidelines and have no legal status, if you are in doubt about whether a piece of information should be included on the file please contact the Local Authority.

### Managing Student Records

The student record should be seen as the core record charting an individual student's progress through the Education System. The student record should accompany the student to every educational institute they attend and should contain information that is accurate, objective and easy to access. These guidelines are based on the assumption that the student record is a principal record and that all information relating to the student will be found in the file (although it may spread across more than one file cover).

### File covers for student records

The student record starts its life when a file is opened for each new student as they enrol. This is the file which will follow the student for the rest of his/her school career.

A consistent file cover for the student record must be used. Using a pre-printed file (hard-copy or electronic) ensures all

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the necessary information is collated and the record looks tidy, and reflects the fact that it is the principal record containing all the information about an individual child.

Pre-printed file covers are not being used then the following information should appear on the front of the paper file:

- Surname
- Forename
- DOB
- Special Educational Needs, Medical Needs Yes/No [This is to enable the files of students with special educational needs or medical needs (including physical or mental health) to be easily identified for longer retention]

The file cover should also contain a note of the date when the file was opened and the date when the file is closed.

Inside the front cover the following information should be easily accessible:

- The name of the student's doctor
- Emergency contact details
- Gender
- Preferred name
- Position in family
- Ethnic origin [although this is "sensitive" data under the Data Protection Act 1998, the Department for Education require statistics about ethnicity]
- Language of home (if other than English)
- Religion [although this is "sensitive" data under the Data Protection Act 1998, the College has good reasons for collecting the information]
- Any allergies or other medical conditions that it is important to be aware of [although this is "sensitive" data under the Data Protection Act 1998, the College has good reasons for collecting the information]
- Names of parents and/or guardians with home address and telephone number (and any additional relevant carers and their relationship to the student)
- Name of the College, admission number and the date of admission and the date of leaving.
- Any other agency involvement e.g. speech and language therapist, paediatrician
- It is essential that these files, which contain personal information, are managed against the information security guidelines as set out in the **data protection policy**.

#### Recording information

Students have a right of access to their educational record and so do their parents under the Education (Student Information) (England) Regulations 2005. Under the Data Protection Act 1998 a student or their nominated representative has a right to see information held about them. This right exists until the point that the file is destroyed. Therefore, it is important to remember that all information should be accurately recorded, objective in nature and expressed in a professional manner.

#### Transferring the student record to the College

The student record should not be weeded before transfer to the secondary school or college unless any records with a short retention period have been placed in the file. It is important to remember that the information which may seem unnecessary to the person weeding the file may be a vital piece of information required at a later stage.

Previous schools or colleges do not need to keep copies of any records in the student record except if there is an ongoing legal action when the student leaves the school. Custody of and responsibility for the records passes to the college the student transfers to, which is David Game College.

Files should not be sent by post unless absolutely necessary. If files are sent by post, they should be sent by registered post with an accompanying list of the files. David Game College should sign a copy of the list to say that they have received the files and return that to the primary school or previous school. Where appropriate, records can be delivered by hand with signed confirmation for tracking and auditing purposes.

Electronic documents that relate to the student file also need to be transferred, or, if duplicated in a master paper file, destroyed.

#### David Game College records

Items which should be included on the student record

- If the student has attended an early years setting in the UK, then the record of transfer to a primary school should be  
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- included on the student file
- Admission form (application form)
- Privacy Notice [if these are issued annually only the most recent need be on the file]
- Photography Consents
- Years Record
- Annual Written Report to Parents
- National Curriculum and Religious Education Locally Agreed Syllabus Record Sheets
- Any information relating to a major incident involving the child (either an accident or other incident)
- Any reports written about the student
- Any information about a statement and support offered in relation to the statement
- Any relevant medical information (should be stored in the file in a sealed envelope clearly marked as such)
- Child protection reports/disclosures (should be stored in the file in a sealed envelope clearly marked as such)
- Any information relating to exclusions (fixed or permanent)
- Any correspondence with parents or outside agencies relating to major issues
- Details of any complaints made by the parents or the student

The following records should be stored separately to the student record as they are subject to shorter retention periods and if they are placed on the file then it will involve a lot of unnecessary weeding of the files once the student leaves the College.

- Absence notes
- Parental consent forms for trips/outings [in the event of a major incident all the parental consent forms should be retained with the incident report not in the student record]
- Correspondence with parents about minor issues
- Accident forms (these should be stored separately and retained on the school premises until their statutory retention period is reached. A copy could be placed on the student file in the event of a major incident)

#### Responsibility for the student record once the student leaves the College

The College which the student attended until statutory school leaving age, the college where the student goes on to complete their sixth form studies, is responsible for retaining the **common transfer file** until the student reaches the age of 25 years. [See the **retention schedule** for further information].

#### Safe destruction of the student record

The student record should be disposed of in accordance with the **safe disposal of records** guidelines.

#### Transfer of a student record outside the EU area

If the College is requested to transfer a student file outside the EU area because a student has moved into that area, we will transfer data to a country outside the European Economic Area, but we will do so in accordance with data protection law.

#### Storage of student records

All student records should be kept securely at all times. Paper records, for example, should be kept in **lockable storage** areas with **restricted access**, and the contents should be secure within the file. Equally, electronic records should have appropriate **security**. Access arrangements for student records should ensure that confidentiality is maintained whilst equally enabling information to be shared lawfully and appropriately, and to be accessible for those authorised to see it.

No copies of any records in the student's record will be kept, unless there is an ongoing legal action when the student leaves the College.

#### Common transfer file

Our College (where the student completes sixth form studies) is responsible for keeping the common transfer file until the student reaches the age of 25.

#### Other types of files

Keeping any other files for "as long as necessary" we take a common sense approach before disposing of them.

Such files could include non-statutory teacher assessment information, minor behavioural notes or information about the student's family [see **retention schedule**].

Where possible, any information received from primary schools or previous schools should be uploaded onto the

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College's information management system during the autumn term.

### Staff records

Staff personal files are retained for **six** years following the end of a staff member's employment, before disposing of them securely. Some files may need to be kept for longer, for example if a staff member was involved in any child protection issues, in which case it will be kept for **twenty** years. Records of injury at work or accidents are kept for **twelve** years.

If pensionable information is kept on the personnel file, this will need to be retained until six years after the last pension payment has been made.

Different parts of the personal files of staff who have left the College, have different retention periods [see **retention schedule** table]. Thus gradually removing parts of the file in accordance with their retention periods, so that eventually the file will just contain the employee's start date, end date, tax and pension information and whether or not they were fired.

### Storage

The seventh principle of the Data Protection Act states:

Appropriate technical and organisational measures shall be taken against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.

It does not define the security measures that an organisation should have in place. [Data Protection Act](#)

[1998: schedule 1, part 1, legislation.gov.uk](#)

<http://www.legislation.gov.uk/ukpga/1998/29/schedule/1/part/1>

The ICO has published an overview of the requirements of this principle.

What kind of security measures might be appropriate?

Measures taken at an organisation-wide level:

- How to ensure that staff are aware of their data protection responsibilities
- The security of premises and paper-based records
- Computer security

[Information security \(principle 7\): What kind of security measures might be appropriate? ICO](#)

[http://ico.org.uk/for\\_organisations/data\\_protection/the\\_guide/principle\\_7#appropriate-measures](http://ico.org.uk/for_organisations/data_protection/the_guide/principle_7#appropriate-measures)

In short, the ICO representative advised that hard copies of records should be safely secured in a lockable filing cabinet, and that **electronic records should be password-encrypted**.

### Information Security and Business Continuity Information

Security and Business Continuity are both important activities in ensuring good information management and are vital for compliance with the Data Protection Act 1998.

Taking measures to protect our records can ensure that:

- Our college can demonstrate compliance with the law and avoid data loss incidents
- In the event of a major incident, our college should be able to stay open and will at least have access to its key administrative and teaching records. An **information security policy** incorporates a **business continuity plan** and deals with records held in all media across all College systems:
  - Electronic (including but not limited to databases, word processed documents and spreadsheets, scanned images)
  - Hard copy (including but not limited to paper files, plans)

- **Digital Information** – In order to mitigate against the loss of electronic information our College needs to:

- Operate an effective backup system:

- Undertake regular backups of all information held electronically to enable restoration of the data in the event of an environmental or data corruption incident. Where possible these backups are to be stored in a different building to the servers and off the main College site. This is to prevent loss of data, reduce risk in case of theft or the possibility of the backups becoming temporarily inaccessible.
- Use of an off-site, central back up service (usually operated by the local authority or other provider). This involves a backup being taken remotely

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over a secure network (usually overnight) and stored in encrypted format in premises other than the College.

- Storage in a data safe in another part of the College premises. The backup will be stored in a fireproof safe which is located in another part of the premises. These premises must also be physically secure and any hard copy supporting data regarding the location of records should also be stored in the safe.
- Control the way data is stored within the College:  
Personal information should not be stored on the hard drive of any laptop or PC unless the device is running encryption software. Staff should be advised not to hold personal information about students or other staff on mobile storage devices including but not limited to memory sticks, phones, iPads, and portable hard drives, USBs or even on CD.
- Maintain strict control of passwords:  
All staff members ensure that the data is subject to a robust password protection regime, ideally with users changing their passwords every 30 days. Discourage password sharing strongly and seek alternative ways for users to share data – like shared network drives or proxy access to email and calendars. In addition staff should always lock their PCs when they are away from the desk to prevent unauthorised use.
- Manage the location of server equipment:  
We ensure that the server environment is managed to prevent access by unauthorised people.
- Ensure that business continuity plans are tested:  
We test restore processes on a regular basis to ensure that the first time you identify a problem with the backup is not the first time you need to retrieve data from it. For advice on preserving information security when using email see the fact-sheet on **good practice for managing email policy**.
- **Hard Copy Information and Records** – Records which are not stored on the College’s servers are at greater risk of damage by fire and flood as well as risk of loss and of unauthorised access.
- Fire and flood:  
The cost of restoring records damaged by water can be high but a large percentage may be saved, fire is much more destructive of records. In order to limit the amount of damage which a fire or flood can do to paper records, all vital information should be stored in filing cabinets, drawers or cupboards. Metal filing cabinets are a good first level barrier against fire and water.  
Where possible vital records should not be left on open shelves or on desks as these records will almost certainly be completely destroyed in the event of fire and will be seriously damaged (possibly beyond repair) in the event of a flood. The bottom shelves of a storage cupboard should be raised at least 2 inches from the ground. Physical records should not be stored on the floor.
- Unauthorised access, theft or loss:  
Staff are encouraged not to take personal data on staff or students out of the College unless there is no other alternative. Records held within the College should be in lockable cabinets. Access to offices in which personal information is being worked on or stored is restricted. All archive or records storage areas are lockable and have restricted access.  
Where paper files are checked out from a central system, log the location of the file and the borrower, creating an audit trail.  
For the best ways of disposing of sensitive, personal information see **safe disposal policy**.
- Clear Desk Policy:  
A clear desk policy is the best way to avoid unauthorised access to physical records which contain sensitive or personal information and will protect physical records from fire and/ or flood damage.  
A clear desk policy involves the removal of the physical records which contain sensitive personal information to a cupboard or drawer (lockable where appropriate). It does not mean that the desk has to be cleared of all its contents.

## Disclosure

Staff should be aware of the importance of ensuring that personal information is only disclosed to people who are **entitled to receive** it. Ensure that where you intend to share personal information with a third party that you have considered the requirements of the Data Protection Act. Be careful of giving out personal information over the telephone; invite the caller to put the request in writing, supplying a return address which can be verified. You may wish to develop a data sharing protocol with the third parties with whom you regularly share data (e.g. send anonymised data, consent had been signified, justifiable need-to-know purpose).

## Indemnity

Each partner organisation and member of staff will keep each of the other partners and staff members fully indemnified against any and all costs, expenses and claims arising out of any breach of the **acceptable use agreement** and in particular, but without limitation, the unauthorised or unlawful access, loss, theft, use, destruction or disclosure by the offending partner or its sub-contractors, employees, agents or any other person within the control of the offending partner of any personal data obtained in connection with the agreement **acceptable use agreement**.

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## Risk Analysis

The College will undertake a business risk analysis to identify which records are vital to College management and these records should be stored in the most secure manner. Reference materials or resources which could be easily replaced are more suitable for storage on open shelves or desks. The development of an information asset/risk register will assist with this process.

## Responding to Incidents

In the event of an incident involving the loss of information or records the College should be ready to pull together an incident response team to manage the situation. The specific member of staff to deal with press/media enquiries will be either the principal or vice-principals.

## Major Data Loss/Information Security Breach

This process must be used by all members of staff if there is a major data loss or information security breach. The DPO will liaise with the Information Commissioner's Office if an information security breach needs to be reported. The Information Commissioner's Office will be notified immediately if the incident is serious enough to justify notification, for it is better to have notified the Information Commissioner before someone makes a complaint to him.

## Fire/Flood Incident

The team of people who are trained to deal with a fire/flood incident will include the janitor, the vice-principals, the IT manager, security staff and fire marshals. This will include the provision of an equipment box, the appropriate protective clothing and an emergency data protection plan. The team, equipment and emergency plan should be reviewed on a regular basis.

## Disposal

### Who can dispose of physical documents?

Any member of staff dealing with a specific data set can shred or dispose of confidential documents provided the destruction was authorised by the relevant responsible person; any accreditation of the data disposal person would not be required.

Where an external provider is used, all records should be shredded onsite in the presence of an employee. Staff working for the external provider "should have been trained in the handling of confidential documents".

Types of disposal:

- Disposing of records that have reached the end of their minimum retention period
- Transferring records to archives
- Transferring information to other media
- Recording all archiving, destruction and digitisation of records

Please be aware that this guidance applies to all types of record, whether they are in paper or digital format.

### Disposal of records that have reached the end of their retention period

The fifth data protection principle states: "Personal data processed for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes"

Records that are no longer required for use are to be reviewed as soon as possible so that only the appropriate records are destroyed. This review will determine whether records are to be selected for permanent preservation, destroyed, digitised to an electronic format or retained for research or litigation purposes.

Whatever decisions are made, they need to be **documented** as part of the **records management policy**.

### Safe destruction of records

All records containing personal information, or sensitive information should be made either unreadable or unreconstructable:

- Paper records should be shredded using a cross-cutting cutter
- CDs/DVDs/Floppy Disks should be cut into pieces
- Audio/Video Tapes/Fax Rolls should be dismantled and shredded
- Hard Disks/USBs should be dismantled and sanded

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Any other records should be bundled up and disposed of to a waste paper merchant or disposed of in other appropriate ways. Records cannot be put in with the regular waste or skip. The confidential waste bin service could be used.

All destruction of records must be authorised by the relevant responsible person.

#### Freedom of Information Act 2000 (FoIA 2000)

The Freedom of Information Act 2000 requires the College to maintain a list of records which have been destroyed and who authorised their destruction (these lists of destroyed records could be kept in a spreadsheet or other database format).

- Members of staff should record at least:
- File reference (or unique identifier)
- File title (or brief description)
- Number of files and date range
- Name of the authorising person
- Date action taken

Following these guidelines will ensure the College is compliant with the Data Protection Act 1998 and the Freedom of Information Act 2000.

#### Transfer of records to the archives

Where records have been identified as being worthy of permanent preservation arrangements should be made to transfer the records to the County Archives Service. The College should contact the local record officer if there is a requirement to permanently archive the records, and the records will continue to be managed via the **DPA 1998** and the **FoIA 2000**.

If you would like to retain archive records in a special archive room in the College for use with students and parents, please contact the local record office for specialist advice.

#### Transfer of information to other media

Where lengthy retention periods have been allocated to records, members of staff may wish to consider converting paper records to other media such as microform or digital media. The lifespan of media and the ability to migrate data where necessary should always be considered. Consideration should also be given to the legal admissibility of records that have been converted from paper to electronic media. It is essential to follow the procedures so that conversion is done in a standard way. This means the College can prove that the electronic version is a genuine original and could not have been tampered with in any way. If someone were to query an electronic record, our College may be in a better position to confirm the accuracy of the electronic record if we were able to back it up with the original hard copy.

#### *Transfer to media procedure*

For members of staff who are required to write (copy/move) data to removable media (memory stick, or CD/DVD):

- All removable or portable storage devices used for data transfer must be encrypted
- Encrypted portable storage devices must be password protected with a strong password and kept secure for future retrieval
- The transferor must check at an appropriate time that the transfer has been successful and make an entry on a converted-to-electronic-media spreadsheet. Report any issues to the person in charge and in the case of missing or corrupt data to the DPO immediately.

#### Electronic records

The owner of electronic records will need to state the purpose and statutory requirements for keeping the records as well as the retention period. This statement should also contain the named person responsible for long-term data preservation. This statement should be updated whenever there is a restructure which changes the person responsible or the format or location of the stored data. A brief description of the supported file formats, software specification/licence information for long-term preservation (e.g. Word or PDF) should also be included. If this information is not retained, it is possible that the data contained electronically may become inaccessible as a result and unusable with all of the ensuing consequences. Long-term preserved data must be accessible when required but must also be protected against the standard information security requirements. It must be stored in a way that does not cause a health and safety hazard. Records must not be stored in corridors and must not impede or block fire exits. There should be appropriate heat/smoke

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detectors connected to fire alarms, a sprinkler system and the required number of fire extinguishers. The area should be secured against intruders and have controlled access. If it is an office, it should be locked at all times while the responsible person is not in the office. These storage areas should be regularly monitored and checked for any damage or emergency risks, especially during the holiday periods.

### **Hazards**

The following are hazards which need to be considered before approving areas where physical or electronic records can be stored:

- Fire damage:  
Records (paper or electronic) can be damaged beyond repair by fire. Smoke and water damage will also occur to records which have been in a fire, although fire and water damage can usually be repaired.  
Records should be kept in fire resistant cabinets. Metal filing cabinets will usually suffice, but for important core records, fire proof cabinets may need to be considered, as they are expensive and very heavy, careful consideration is needed to identify crucial core data.  
Records kept in cupboards or in desks will suffer more damage than those stored in a filing cabinet.
- Water damage:  
Records damaged by water can usually be repaired by a specialist document salvage company. The salvage process is expensive; therefore, records need to be protected against water damage where possible. Records should be stored at least 2 inches off the ground. Storage boxes and portable storage containers should be raised by at least 2 inches off the ground. This is to ensure that in the case of a flood records are protected against immediate flood damage. Electronic data can also be damaged in water, therefore the same principles apply. Storage areas should be checked for possible damage after extreme weather to ensure no water ingress has occurred.
- Sunlight damage:  
Records should not be stored in direct sunlight (e.g. in front of a window). Direct sunlight will cause records to fade, dry out and become brittle or electronic media to be damaged or corrupted.
- Humidity damage:  
Records should not be stored in areas which are subject to high levels of humidity. Excess moisture in the air can result in mould forming on the records, or damage electronic media. Mould can be a hazard to human health and will often damage records beyond repair.  
Temperature range should not exceed 18°C and the relative humidity should be between 45% and 65%.  
Temperature and humidity should be regularly monitored and recorded. Storage areas should be checked for damage after extreme weather conditions to reduce the risk of mould growth.
- Insect/rodent damage:  
Records should not be stored in areas which are subject to insect infestation or which have a rodent problem (rats or mice).

### **College closure and record keeping**

If the College has been closed and the site is being sold or reallocated to another use, the local authority (LA) should take responsibility for the records from the date the College closes.

If two colleges have merged and function as one, it will be necessary for the new College to retain any records originating from the two colleges "for the appropriate time".

When a college closes records management is often low on the list of priorities. Closures are often imposed on colleges or schools, therefore, at the time where records management needs to be considered the staff at the College will be on different parts of the change management cycle.

The College will have records which will need to be assessed and either:

- Securely disposed of
- Stored securely until the end of the statutory retention period
- Transferred to another organisation (for example the LA)
- Transferred to the appropriate County Record Office

Sufficient time to ensure that the records have been properly sorted, listed and boxed before transfer to the LA must be allowed as part of the project timescales of the College closure. Proper resources must be allocated to ensure that the job can be completed before the College closes.

## APPENDIX ?? DATA RETENTION SCHEDULE

**Scope:** This policy applies to all records created, received or maintained by staff at the college in the course of carrying out its functions. Records are defined as all those documents which facilitate the business carried out by the college and which are thereafter retained (for a set period) to provide evidence of its transactions or activities. These records may be created, received or maintained in hard copy or electronically. A small percentage of the College's records will be selected for permanent preservation as part of the institution's archives and for historical research.

### Responsibilities

David Game College has a responsibility to maintain its records and record keeping systems in accordance with the regulatory environment. The proprietor has overall responsibility for this policy. The data protection officer (DPO) primarily responsible for records management in the College will give guidance for good records management practice as is documented in the **data protection policy** and **records management policy**, and will promote compliance with this policy so that information will be retrieved easily, appropriately and timely. Individual members of staff must ensure that records for which they are responsible (see **information audit policy** for a list of who is responsible for what information and records) are accurate, and are maintained and disposed of in accordance with the College's records management guidelines.

**Relationship with Existing Policies:** This policy has been drawn up within the context of: Freedom of Information Act (FoIA) 2000 and with other legislation or regulations (including audit, equal opportunities and ethics) affecting the College.

**Safe Disposal of Records:** Where records have been identified for destruction they should be disposed of in an appropriate way. All records containing personal information, or sensitive policy information, should be shredded before disposal using a cross cut shredder. Any other records should be bundled up and disposed of to a waste paper merchant or disposed of in other appropriate ways. Do not put records in the dustbin or a skip. There are companies who can provide confidential waste bins and other services which can be purchased to ensure that records are disposed of in an appropriate way. The FoIA 2000 requires the College to maintain a list or log of records which have been destroyed and who authorised their destruction (see **information audit policy** for a pro forma). This policy also takes into account general data protection regulations (GDPR).

Members of staff should record at least (see **data management policy** for a full breakdown of the required procedure):

- File reference (or another unique identifier)
- File title (or brief description) and number of files
- The name of the authorising officer and the date action was taken. This should be kept in an Excel spreadsheet or similar suitable format

**Transfer of Information:** Where lengthy retention periods have been allocated to records, members of staff may wish to consider converting paper records to other media. The lifespan of the media and the ability to migrate data where necessary should always be considered (see **data management policy** for a full breakdown of the required procedure).

**College Closures and Transfer of Proprietorship:** Should the College close or transfer proprietorship there will be records which will need to be stored until they work out their statutory retention periods (see **data management policy** for a full breakdown of the required procedure).

**Retention Guidelines:** The following retention guidelines have been issued by the Management Society of Great Britain 'Retention Guidelines for Colleges'. Some of the retention periods are governed by statute. Others are guidelines following best practice. Every effort has been made to ensure that these retention periods are compliant with the requirements of the Data Protection Act 1998 and the Freedom of Information Act 2000. Managing record series using these retention guidelines will be deemed to be 'normal processing' under the legislation mentioned above.

If record series are to be kept for longer or shorter periods than laid out in this document the reasons for this need to be **documented**. The following retention guidelines are also informed by GDPR guidelines.

WHERE APPLICABLE THE FOLLOWING TABLES REGARDING RETENTION OF DATE APPLY

Child Protection					
<i>Basic file description</i>	Data Protection Issues and	Statutory Provisions	RetentionPeriod	Action at the end of the administrative life of the record	
<i>Child Protection files Sensitive information</i>	Yes	Education Act 2002, related guidance “Safeguarding Children inEducation”, September 2004	Date of leaving + 25 years	Shred	<p>Child Protection information must be copied and sent under separate cover to new college whilst the child is still under 18 (the information does not need to be sent to a university)</p> <p>Where a child is removed from roll to be educated at home, the files should be copied to the Local Authority.</p>

Allegation of a child protection nature against a member of staff, including where the allegation is unfounded	Yes	Employment Practices Code: Supplementary Guidance 2.13.1 (Records of Disciplinary and Grievance) Education Act 2002 guidance "Dealing with Allegations of Abuse against Teachers and Other Staff" November 2005	Until the person's normal retirement age, or 10 years from the date of the allegation whichever is longer	Shred	<p>The following is an extract from "Safeguarding Children and Safer Recruitment in Education" p60:</p> <p>"Record Keeping</p> <p>5.10 It is important that a clear and comprehensive summary of any allegations made, details of how the allegation was followed up and resolved, and a note of any action taken and decisions reached, is kept on a person's confidential personnel file, and a copy provided to the person concerned. The purpose of the record is to enable accurate information to be given in response to any future request for a reference if the person has moved on. It will provide clarification in cases where a future DBS Disclosure reveals information from the police about an allegation that did not result in a criminal conviction. And it will help to prevent unnecessary reinvestigation if, as sometimes happens, an allegation re-surfaces after a period of time.</p> <p>The record should be retained at least until the person has reached normal retirement age or for a period of 10 years from the date of the allegation if that is longer."</p>
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<b>Proprietor</b>					
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>	
Principal set of Minutes (signed)	No		Permanent	Retain in college for 6 years from date of meeting	Transfer to Archives
Inspection copies	No		Date of meeting + 3 years	SHRED	
Agendas	No		Date of meeting	SHRED	
Reports	No		Date of report + 6 years	Retain in college for 6 years from date of meeting	Transfer to Archives

Annual Parents' meeting papers	No		Date of meeting + 6 years	Retain in college for 6 years from date of meeting	Transfer to Archives
Instruments of Government	No		Permanent	Retain in college	Transfer to Archives when the college has closed
Action Plans	No		Date of action plan + 3 years	SHRED	It may be appropriate to offer to the Archives
Policy documents	No		Expiry of policy	Retain in college whilst policy is operational	Transfer to Archives
Complaints files	Yes		Date of resolution of complaint + 6 years	Retain in college for the first six years Review for further retention in the case of contentious disputes  SHRED routine complaints	
Annual Reports required by the Department for Education and Skills	No		Education (Governors' Annual Reports) (England) (Amendment) Regulations 2002.SI 2002 No 1171	Date of report + 10 years	Transfer to Archives
Proposals for colleges to become, or be established as Specialist Status colleges	No			Current year + 3 years	Transfer to Archives

<b>Management</b>					
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>	
Log Books	Yes		Date of last entry in the book + 6 years	Retain in the college for 6 years from the date of the last entry.	Transfer to the Archives



Minutes of the Senior Leadership Team and other internal administrative bodies	Yes		Date of meeting + 5 years	Retain in the college for 5 years from meeting	Transfer to the Archives
Reports made by the principal or the leadership team	Yes		Date of report + 3 years	Retain in the college for 3 years from meeting	Transfer to the Archives
Records created by principal, vice principals, heads of year and other members of staff with administrative responsibilities	Yes		Closure of file + 6 years	SHRED	
Correspondence created by principal, vice principals, heads of year and other members of staff with administrative responsibilities	Yes		Date of correspondence + 3 years	SHRED	
Professional development plans	Yes		Closure + 6 years	SHRED	
College development plans	No		Closure + 6 years	Review	Offer to the Archives
Admissions – if the admission is successful	Yes		DOB of the student + 25 years	SHRED	
Admissions – if the appeal is unsuccessful	Yes		Resolution of case + 1 year	SHRED	
Admissions – Secondary Age – Casual	Yes		Current year + 1 year	SHRED	

<b>Students</b>					
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>	
Admission Registers	Yes		Date of last entry in the book (or file) + 6 years	Retain in the college for 6 years from the date of the last entry.	Transfer to the Archives
Attendance Registers	Yes		Date of register + 3 years	SHRED	
Student record cards Secondary Age	Yes	Limitation Act 1980	DOB of the student + 25 years	SHRED	
Student files Secondary Age	Yes	Limitation Act 1980	DOB of the student + 25 years	SHRED	
Special Educational Needs files, reviews and Individual Education Plans	Yes		DOB of the student + 25 years	SHRED	
Absence books			Current year + 6 years	SHRED	
Examination results	Yes				
Public examination results	No		Year of examinations + 6 years	SHRED	Unclaimed certificates returned to Exam Board
Internal examination results	Yes		Current year + 5 years	SHRED	

<b>Students</b>				
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>
Any other records created in the course of contact with students	Yes/No		Current year + 3 years	Review at the end of 3 years and either allocate a further retention period or SHRED
Statement maintained under The Education Act 1996 - Section 324	Yes	SEN and Disability Act 2001 Section 1	DOB + 30 years	SHRED unless legal action is pending
Proposed statement or amended statement	Yes	SEN and Disability Act 2001 Section 1	DOB + 30 years	SHRED unless legal action is pending
Advice and information to parents regarding educational needs	Yes	SEN and Disability Act 2001 Section 1	Closure + 12 years	SHRED unless legal action is pending
Accessibility Strategy	Yes	SEN and Disability Act 2001 Section 1	Closure + 12 years	SHRED unless legal action is pending
Children's SEN Files	Yes		DOB of student + 25 years then review – it may be appropriate to add an additional retention period in certain cases	SHRED unless legal action is pending
Parental permission slips for college trips – where there has been no major incident	Yes		Conclusion of the trip	SHRED
Parental permission slips for college trips – where there has been a major incident	Yes	Limitation Act 1980	DOB of the student involved in the incident +25 years The permission slips for all students on the trip need to be retained to show that the rules had been followed for all students	SHRED

Records created by colleges to obtain approval to run an Educational Visit outside the Classroom - Secondary Age Colleges	No	3 part supplement to the H&S of Students on Educational Visits (HASPEV) (1998).	Date of visit + 10 years	SHRED
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<b>Curriculum</b>				
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>
Curriculum development	No		Current year + 6 years	SHRED
Curriculum returns	No		Current year + 3 years	SHRED
College syllabus	No		Current year + 1 year	It may be appropriate to review these records at the end of each year and allocate a new retention period or SHRED
Schemes of work	No		Current year + 1 year	It may be appropriate to review these records at the end of each year and allocate a new retention period or SHRED
Timetable	No		Current year + 1 year	It may be appropriate to review these records at the end of each year and allocate a new retention period or SHRED
Class record books	No		Current year + 1 year	It may be appropriate to review these records at the end of each year and allocate a new retention period or SHRED
Mark Books	No		Current year + 1 year	It may be appropriate to review these records at the end of each year and allocate a new retention period or SHRED
Record of homework set	No		Current year + 1 year	It may be appropriate to review these records at the end of each year and allocate a new retention period or SHRED
Students' work	No		Current year + 1 year	It may be appropriate to review these records at the end of each year and allocate a new retention period or SHRED

Examination results	Yes		Current year + 6 years	SHRED
SATS records	Yes		Current year + 6 years	SHRED
PAN reports	Yes		Current year + 6 years	SHRED
Value added records	Yes		Current year + 6 years	SHRED

<b>Staff records</b>				
<b>Basic file description</b>	<b>Data Protection</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative</b>
Timesheets, sick pay	Yes	Financial Regulations	Current year + 6 years	SHRED
Staff Personal files	Yes		Termination + 7 years	SHRED
Interview notes and recruitment	Yes		Date of interview + 6 months	SHRED
Pre-employment vetting information (including DBS)	No	DBS guidelines	Date of check + 6 months	SHRED
Disciplinary proceedings:	Yes	Where the warning relates to child protection issues then retain until the person's normal retirement age, or 10 years from the date of the allegation, whichever is the longer If the disciplinary proceedings relate to a child protection matter please contact your safeguarding children officer for further advice.		
• oral warning			Date of warning + 6 months	SHRED
• written warning – level one			Date of warning + 6 months	SHRED
• written warning – level two			Date of warning + 12 months	SHRED
• final warning			Date of warning + 18 months	SHRED
• case not found			If child protection related then retain until the person's normal retirement age, or 10 years from the date of the allegation whichever is the longer.	SHRED
Records relating to accident/injury at work	Yes		Date of incident + 12 years In the case of serious accidents a further retention period will need to be applied	SHRED

Annual appraisal/assessment	No		Current year + 5 years	SHRED
Salary cards	Yes		Last date of employment + 85 years	SHRED
Maternity pay records	Yes	Statutory Maternity Pay (General) Regulations 1986 (SI 1986/1960), revised 1999 (SI 1999/567)	Current year, + 3yrs	SHRED
Records held under Retirement Benefits Schemes (Information Powers) Regulations 1995	Yes		Current year + 6 years	SHRED
Proofs of identity collected as part of the process of checking "portable" enhanced DBS disclosure	Yes		Where possible these should be checked and a note kept of what was seen and what has been checked. If it is felt necessary to keep copy documentation then this should be placed on the member of staff's personal file.	

<b>Health and Safety</b>				
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>
Accessibility Plans		Disability Discrimination Act	Current year + 6 years	SHRED
Accident Reporting		Social Security (Claims and Payments) Regulations 1979 Regulation 25. Social Security Administration Act 1992 Section 8. Limitation Act 1980		
Adults	Yes		Date of incident + 7 years	SHRED
Children	Yes		DOB of child + 25 years	SHRED
COSHH			Current year + 10 years [where appropriate an additional retention period may be allocated]	SHRED

Incident reports	Yes		Current year + 20 years	SHRED
Policy Statements			Date of expiry + 1 year	SHRED
Risk Assessments			Current year + 3 years	SHRED
Process of monitoring of areas where employees and persons are likely to have become in contact with asbestos			Last action + 40 years	SHRED
Process of monitoring of areas where employees and persons are likely to have come in contact with radiation			Last action + 50 years	SHRED
Fire Precautions log books			Current year + 6 years	SHRED
CCTV footage	Yes	DPA (1998) and Regulation of Investigatory Powers Act (RIPA) 2000	14 days	DELETE

<b>Administrative</b>					
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>	
Employer's Liability certificate			Closure of the college + 40	SHRED	
Inventories of equipment and			Current year + 6 years	SHRED	
General file series			Current year + 5 years	Review to see whether a further retention period is	Transfer to Archives
College brochure or prospectus			Current year + 3 years		Transfer to Archives
Circulars (staff/parents/students)			Current year + 1 year	SHRED	
Newsletters, ephemera			Current year + 1 year	Review to see whether a further retention period is	Transfer to Archives
Visitors' book			Current year + 2 years	Review to see whether a further retention period is	Transfer to Archives

PTA/Old Students Associations			Current year + 6 years	Review to see whether a further retention period is	Transfer to Archives
<b>Finance</b>					
Basic file description	Data Protection Issues	Statutory Provisions	Retention Period	Action at the end of the administrative life of the record	
Annual Accounts		Financial Regulations	Current year + 6 years	Offer to the Archives	Annual Accounts
Loans and grants		Financial Regulations	Date of last payment on loan +12 years	Review to see whether a further retention period is required	Transfer to Archives [The appropriate archivist will then take a sample for permanent preservation]
Contracts under seal			Contract completion date + 12 years	SHRED	
Contracts under signature			Contract completion date + 6 years	SHRED	
Contracts monitoring records			Current year + 2 years	SHRED	

<b>Finance</b>					
Basic file description	Data Protection Issues	Statutory Provisions	Retention Period	Action at the end of the administrative life of the record	
Copy orders			Current year + 2 years	SHRED	
Budget reports, budget monitoring etc.			Current year + 3 years	SHRED	
invoice, receipts and other records covered by the Financial Regulations		Financial Regulations	Current year + 6 years	SHRED	
Annual Budget and background			Current year + 6 years	SHRED	
Order books and requisitions			Current year + 6 years	SHRED	
Delivery Documentation			Current year + 6 years	SHRED	



Debtors' Records		Limitation Act 1980	Current year + 6 years	SHRED	
College Fund – Cheque books			Current year + 3 years	SHRED	
College Fund – Paying in books			Current year + 6 years then	SHRED	
College Fund – Ledger			Current year + 6 years then	SHRED	
College Fund – Invoices			Current year + 6 years then	SHRED	
College Fund – Receipts			Current year + 6 years	SHRED	
College Fund – Bank statements			Current year + 6 years then	SHRED	
College Fund – College Journey			Current year + 6 years then	SHRED	
Applications for free college meals, travel, uniforms etc			Whilst child at college	SHRED	
Student grant applications			Current year + 3 years	SHRED	
Free college meals registers	Yes	Financial Regulations	Current year + 6 years	SHRED	
Petty cash books		Financial Regulations	Current year + 6 years	SHRED	

<b>Property</b>					
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>	
Plans			Permanent	Retain in college whilst operational	Offer to Archives
Maintenance and contractors		Financial Regulations	Current year + 6 years	SHRED	
Leases			Expiry of lease + 6 years	SHRED	
Lettings			Current year + 3 years	SHRED	
Burglary, theft and vandalism report forms			Current year + 6 years	SHRED	
Maintenance log books			Last entry + 10 years	SHRED	
Contractors' Reports			Current year + 6 years	SHRED	

<b>Local Authority</b>					
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>	
Secondary Age transfer sheets (Primary)	Yes		Current year + 2 years	SHRED	
Attendance returns	Yes		Current year + 1 year	SHRED	
Circulars from LA			Whilst required operationally	Review to see whether a further retention period is required	Transfer to Archive

<b>Department for Education</b>					
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>	
HMI reports			These do not need to be kept any longer		Transfer to Archives
OFSTED reports and papers			Replace former report with any new inspection report	Review to see whether a further retention period is required	Transfer to Archives
Returns			Current year + 6 years	SHRED	
Circulars from Department for Education			Whilst operationally required	Review to see whether a further retention period is required	Transfer to Archives

<b>Connexions / Prospects</b>					
<b>Basic file description</b>	<b>Data Protection Issues</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>	<b>Action at the end of the administrative life of the record</b>	

Service level agreements			Until superseded	SHRED	
Work Experience agreement			DOB of child + 18 years	SHRED	

<b>Other Records - Administration</b>			
<b>Basic file description</b>	<b>Data Protection</b>	<b>Statutory Provisions</b>	<b>Retention Period</b>
<b>Financial Records</b>			
Financial records – accounts, statements, invoices, petty cash etc	No		Current year + 6 years
<b>Insurance</b>			
Insurance policies – Employers Liability	No	Employers Liability Financial Regulations	The policies are kept for a minimum of 6 years and a maximum of 40 years depending on the type of policy
Claims made against insurance policies – damage to property	Yes		Case concluded + 3 years
Claims made against insurance policies – personal injury	Yes		Case concluded + 6 years
<b>Human Resources</b>			
Personal Files - records relating to an individual's employment history	Yes**1		Termination + 6 years then review
Pre-employment vetting information (including DBS checks)	No	DBS guidelines	Date of check + 6 months
Staff training records – general	Yes		Current year + 2 years

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\*\*For Data Protection purposes the following information should be kept on the file for the

All documentation on the personal file	Duration of employment
Pre-employment and vetting information	Start date + 6 months
Records relating to accident or injury at work	Minimum of 12 years
Annual appraisal/assessment records	Minimum of 5 years
Records relating to disciplinary matters (kept on personal files)	
• oral warning	6 months
• first level warning	6 months
• second level warning	12 months
• final warning	18 months

Training (proof of completion such as certificates, awards, exam	Yes		Last action + 7 years
Premises files (relating to maintenance)	No		Cessation of use of building + 7 years then
Risk Assessments	No		Current year + 3 years
Staff training records – general	Yes		Current year + 2 years
Training (proof of completion such as certificates, awards, exam	Yes		Last action + 7 years
<b>Premises and Health and Safety</b>			
Premises files (relating to maintenance)	New		Cessation of use of building + 7 years then
Risk Assessments	New		Current year + 3 years

*Last reviewed January 2022*